

Management & Leading in a Municipal Environment

A mayor, a council and countless taxpayers are watching
This is no ordinary leadership job!

And this is no ordinary course.

Amalgamations, provincial downloading, partnerships, more accessible services, new employees, and increasing costs—they add up to an extremely demanding workplace for municipal leaders. Survival and growth in today's municipal climate means meeting the constant challenges presented by fiscal responsibility, increased accountability, demands and pressures from member/partner municipalities and the general public.

To date, over 18 different municipalities from across the province have benefited from this course.

Who Should Attend

CEO's, directors, managers, supervisors, team leaders currently working in a municipal environment.

What You Will Learn

Leadership, communication and people skills; inspiring others; delivering winning presentations; problem-solving and decision-making strategies; improved project and financial skills; better knowledge and skills transferring capability.

Certificate Program Content

You can customize a program by choosing from this list:

- Self-Managed Leadership
- Leading Change and Organizational Renewal
- Local Government and Public Administration
- Managing Performance
- Managing in a Unionized Environment
- Interviewing and Selecting Staff
- Essentials of Financial Management and Budget Planning
- Problem Solving, Decision Making and Action Planning
- Legal Issues
- Electives
- 3A's of Leadership & Authority: Putting Supervisory Skills into Practice

- Meeting/Group Facilitation
- Business Writing Skills
- Project Management
- Time Mastery
- Giving Performance-Related Feedback
- Developing the Business Case
- Creativity and Innovation for Breakthrough Results
- Personal Skills

Prerequisite

none

Your Facilitator

Various LTKC staff

Duration

15 days total

Testimonial

"First, the resource materials provide a very useful tool to help me perform better. Second, focusing on the big picture with other managers is something I never had time to do before. Third, I am now more conscious of the way I present myself as a professional manager."

*Mary Anne Evans, Director of Information Services,
County of Lennox & Addington*



Skills that WORK.

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